

Siemens Medical Solutions USA, Inc. 221 Gregson Drive, Cary, NC 27511

Customer: BRIGHAM AND WOMENS HOSPITAL

Customer PO:

PO Date:

City: BOSTON

Contract#:

Contract End date:

State: MA

X-Ray Registration Number: N/A

CSE Name		Employee#	Notification#	Func.Loc.#	System Description		Room#
ISLAM,ADNAN		17631	400501730658	400-289785	SOMATOM Definition AS		L1-CT2
SVC Arri Date/Time/Day	SVC Comp Date/Time/Day	Effect	Cause Code	S/W Level	Counter	GTIN / Model #	Serial#
03/05/2024 21:23 Tuesday	03/05/2024 22:00 Tuesday	3	CMPL			4056869003665	64081

Symptoms Reported / Reason for Service

UI-CT011/23/P UPDATE VA48A_SP8a
Update of all syngo CT VA48A_SP7 and VA48A SP8 systems to syngo CT VA48A_SP8a including bug fixes for recon problems observed in the (see overflow on next page)

Corrective Action / Service Performed

Found update already been done. Performed system backup in S drive.

Repair Hours Breakdown

	Covered hours	Non-Covered hours
Regular	0.00	0.00
Overtime	0.50	0.00
Double Time	0.00	0.00

Report Sent to following Fax / Email:

none@siemens-healthineers.com
ibwh5@bwh.harvard.edu
ADNAN.ISLAM@SIEMENS-HEALTHINEERS.COM

#	Qty	Part # Installed	S/N In	Description	Type	Qty	Part # Removed	S/N Out
1.								
2.								
3.								
4.								
5.								
6.								
7.								
8.								
9.								
10.								

#	Test Equipment Used	Description	S/N	Calibration Expiration
1.				
2.				
3.				
4.				
5.				

Indicate system was properly functioning and include test & inspection data, if applicable

Tests, checks, inspections and/or repairs have been performed in accordance with the specific service task. The system is functioning properly based upon completion of the specific service task undertaken by Siemens.

This is not an Invoice

Your final invoice will reflect pricing based on your specific Service Agreement coverage and/or Labor Rates including the application of the Flat Travel Fee (FTF).

Customer Signature

(Acknowledgement of Services Rendered)

Date 03/05/2024

Dept/Title

Did you know that you can download copies of your service reports from our online customer service portal, **teamplay Fleet?**
Go to fleet.siemens-healthineers.com to register or login

Please contact the **Siemens Healthineers Customer Care Center** for any service needs or other assistance.
Call 1-800-888-7436 and follow the prompts for your desired selection.

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Symptoms Reported / Reason for Service

installed base and support of new hardware components due to obsolescence issues
SYSTEMS PRODUCT AFFECTED:
SOMATOM model 8098027 Definition AS, 10590000 Definition Edge, 10430603 Definition Flash running VA48A SP7 AND VA48A SP8
ESTIMATED COMPLETION TIME:
2 hours
INTRANET DOWNLOAD:
YES
TOOLS:
A blank WORM (Write Once Read Many) CD-R or DVD
NOTE:
Replaced CT073/22/P VA48A SP8
Kit is not for USA yet embargo countries only # it may not be ordered
Update of all syngo CT VA48A_SP7 and VA48A SP8 systems to syngo CT VA48A_SP8a including bug fixes for recon problems observed in the installed base and support of new hardware components due to obsolescence issues.
Update of all syngo CT VA48A_SP7 and VA48A SP8 systems to syngo CT VA48A_SP8a including bug fixes for recon problems observed in the installed base and support of new hardware components due to obsolescence issues.