

Siemens Medical Solutions USA, Inc. 221 Gregson Drive, Cary, NC 27511

Customer: BRIGHAM AND WOMENS HOSPITAL

Customer PO:

PO Date:

City: BOSTON

Contract#: 0035246625 **Contract End date:** 31-DEC-2024

State: MA

X-Ray Registration Number: N/A

CSE Name		Employee#	Notification#	Func.Loc.#	System Description	Room#	
SAINT PHARD,JAMESLER		40698	400112639450	400-289785	SOMATOM Definition AS	L1-CT2	
SVC Arri Date/Time/Day	SVC Comp Date/Time/Day	Effect	Cause Code	S/W Level	Counter	GTIN / Model #	Serial#
06/04/2024 09:34 Tuesday	06/04/2024 15:40 Tuesday	2	3086			4056869003665	64081

Symptoms Reported / Reason for Service

What is the problem:
ICS boot

Corrective Action / Service Performed

system was not able to boot up with ICS error. I suspected that F10 or F12 was pressed during boot up that caused the issue because upon arrival to the site, the system displayed message about restore monitor. The system was able to boot up normally and check up was completed successfully.

Repair Hours Breakdown

	Covered hours	Non-Covered hours
Regular	6.00	0.00
Overtime	0.00	0.00
Double Time	0.00	0.00

Report Sent to following Fax / Email:

none@siemens-healthineers.com
ibwh5@bwh.harvard.edu
JAMESLER.SAINTPHARD@SIEMENS-HEALTHINEERS.COM

#	Qty	Part # Installed	S/N In	Description	Type	Qty	Part # Removed	S/N Out
1.								
2.								
3.								
4.								
5.								
6.								
7.								
8.								
9.								
10.								

#	Test Equipment Used	Description	S/N	Calibration Expiration
1.				
2.				
3.				
4.				
5.				

Indicate system was properly functioning and include test & inspection data, if applicable

Tests, checks, inspections and/or repairs have been performed in accordance with the specific service task. The system is functioning properly based upon completion of the specific service task undertaken by Siemens.

This is not an Invoice

Your final invoice will reflect pricing based on your specific Service Agreement coverage and/or Labor Rates including the application of the Flat Travel Fee (FTF).

Customer Signature

(Acknowledgement of Services Rendered)

Date 06/04/2024

Dept/Title

Did you know that you can download copies of your service reports from our online customer service portal, **teamplay Fleet?**
Go to fleet.siemens-healthineers.com to register or login

Please contact the **Siemens Healthineers Customer Care Center** for any service needs or other assistance.
Call 1-800-888-7436 and follow the prompts for your desired selection.