

SHIP TO	BRIGHAM AND WOMENS HOSPITAL
	75 FRANCES ST
	BOSTON, MA 02115
	,

BILL TO	MASS GENERAL BRIGHAM INC
	P O BOX 9127
	CHARLESTOWN, MA 02129
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SYSTEM INFORMATION:			
MODEL	ONE-VISION-SERIES-V.000 SID# 352582		
ROOM		NICKNAME	

SERVICE CALL INFORMATION:			
SERVICE REQUEST	1635594		
CONTACT	Emily Healy	TYPE	Preventive Maintenance
PHONE	857-307-2053	CONTRACT NUMBER	84091-001
TIME ZONE	EST	CUSTOMER PO#	
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	01-04-2022
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1346150
(HH:MM)			

PROBLEM SUMMARY TITLE:
01/2022 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000

NOTE LOG) :		
TASK	CE	NOTE LOG ENTERED	
2543509	DHNGUYEN	01-27-2022 11:08	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: PM completed per Manufacturer Specifications Preventive Maintenance Notes: PM completed per manufacturer specifications
2543509	DHNGUYEN	01-27-2022 11:21	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: PM completed per Manufacturer Specifications Preventive Maintenance Notes: PM completed per manufacturer specifications



TIME LOG	:										
TASK:	CE	TIME TYPE					ГІМЕ	DUR			
				TIME				(HOURS)			
2543509	DHNGUY	PM_PREVEN	REGULAR	01-19-	-2022	01-19-2022		.5			
2543509	EN DHNGUY	TIVE_MAINT PM PREVEN	OT	16:30 01-19-	2022	21:00 01-19-2022		4			
2543509	EN	TIVE_MAINT	Oi	16:30	-2022	21:00	-2022	4			
	LIV	117 = 1777 (1141		10.00		21.00					
								L	<u> </u>		
	ONE CHAR										
ZONE		DESCRIPTION			QTY						
ZONE-1		ZONE 1 TRAVE	L CHARGES		1						
MATERIAL	SIOG										
PART#	_3 LOG.	DESCRIPTION			QTY						
1741111		DECORM HOR			<u> </u>						
EXPENSE	LOG:										
EXPENSE		DESCRIPTION			QTY						
						•					
							2D A NI	D TOTAL			
								J IOIAL			
ACCE	PTED BY						ATE				
SERV	ICED BY					D	ATE				
Charges in	dicated abo	ve are estimates l	based on List	Prices		1					
		reflect Warranty,				counts.	Travel	Zone charg	ges and/or	Tax, if	
applicable,	will be adde	ed to the invoice.	The Invoice m	ay diffe	r.						



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SYSTEM INFORMATION:				
	MODEL	ONE-VISION-SERIES-V.000	SID#	352582
	ROOM		NICKNAME	

SERVICE CALL INFORMATION:			
SERVICE REQUEST	1662890		
CONTACT	Emily Healy	TYPE	Preventive Maintenance
PHONE	857-307-2053	CONTRACT NUMBER	84091-001
TIME ZONE	EST	CUSTOMER PO#	
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	03-01-2022
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1385630
(HH:MM)			

1	PROBLEM SUMMARY TITLE:
	TROBLEM COMMUNICATIONES.
1	03/2022 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
	1 00/2022 I WI I OIX OID 002002 II EW OIXE VIOIOIX OEIXIEG V.000

NOTE LOG	3 :		
TASK	CE	NOTE LOG ENTERED	
2584820	DHNGUYEN	03-30-2022 12:27	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: Preventive Maintenance PM completed per Manufacturer Specifications Notes: PM completed per manufacturer specifications

TIME LOG	TIME LOG:						
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2584820	DHNGUY	PM_PREVEN	OT	03-28-2022	03-28-2022	4	
	EN	TIVE_MAINT		17:00	21:00		
2586596	DHNGUY	PM_TASK_D	OT	03-28-2022	03-28-2022	.25	
	EN	EBRIEF		19:00	19:15		

TRAVEL-ZONE CHARGE:					
ZONE	DESCRIPTION	QTY			
ZONE-1	ZONE 1 TRAVEL CHARGES	1			



MATERIALS LOG:						
PART#	DESCRIPTION	QTY				
EXPENSE LOG:						
EXPENSE TYPE:	DESCRIPTION	QTY				
			GRAND	TOTAL		
ACCEPTED BY			DATE			
SERVICED BY			DATE			
Charges indicated above are estimates based on List Prices						
*The estimates do not reflect Warranty, Contract or other applied discounts. Travel Zone charges and/or Tax, if applicable, will be added to the invoice. The Invoice may differ.						



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SYSTEM INFORMATION:					
	MODEL	ONE-VISION-SERIES-V.000	SID#	352582	
	ROOM		NICKNAME		

SERVICE CALL INFORMATION:			
SERVICE REQUEST	1694538		
CONTACT	HAROLD TECH	TYPE	Preventive Maintenance
PHONE	857-307-2053	CONTRACT NUMBER	84091-001
TIME ZONE	EST	CUSTOMER PO#	
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	05-02-2022
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1414583
(HH:MM)			

PROBLEM SUMMARY TITLE:
TROBLEM COMMUNICITY THEE.
05/2022 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
U3/2U22 PIVI FUR 3ID 332302 I I EIVI UNE-VI3IUIN-3ERIE3-V.UUU

NOTE LOG:				
TASK	CE	NOTE LOG		
		ENTERED		

TIME LOG:							
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2638394	DHNGUY	PM_PREVEN	REGULAR	05-24-2022	05-24-2022	3	
	EN	TIVE_MAINT		10:00	13:00		
2638394	DHNGUY	PM_PREVEN	OT	06-01-2022	06-01-2022	1.75	
	EN	TIVE_MAINT		19:15	21:00		
			•	•			•

TRAVEL-ZONE CHARGE:					
ZONE	DESCRIPTION	QTY			
ZONE-1	ZONE 1 TRAVEL CHARGES	1			

MATERIALS LOG:			
PART#	DESCRIPTION	QTY	



EXPENSE LOG:
EXPENSE TYPE: DESCRIPTION QTY

L/(I LITOL I III L.	BECCIAII TICIA	Q 1 1		i	
		00.44	ID TOTAL		
		GRAN	ND TOTAL		
ACCEPTED BY		DATE			
SERVICED BY		DATE			
Charges indicated abov	ve are estimates based on List Prices	•	•		
	reflect Warranty, Contract or other appled to the invoice. The Invoice may differ		el Zone chai	rges and/or Tax, if	



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SYSTEM INFORMATION:					
MODEL	ONE-VISION-SERIES-V.000	SID#	352582		
ROOM		NICKNAME			

SERVICE CALL INFORMATION:			
SERVICE REQUEST	1722082		
CONTACT	HAROLD TECH	TYPE	Preventive Maintenance
PHONE	857-307-2053	CONTRACT NUMBER	84091-001
TIME ZONE	EST	CUSTOMER PO#	
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	07-01-2022
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1455606
(HH:MM)			

PROBLEM SUMMARY TITLE:
PROBLEM SOMMART TITLE.
07/2022 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
01/2022 FIN FOR 3ID 332302 ITEM ONE-VISION-SERIES-V.000

NOTE LOG	3 :		
TASK	CE	NOTE LOG ENTERED	
2657153	DHNGUYEN	07-31-2022 18:04	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: PM completed per Manufacturer Specifications Preventive Maintenance Notes: PM completed per manufacturer specifications

TIME LOG	:						
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2657153	DHNGUY	PM_CALIBRA	OT	07-26-2022	07-26-2022	4	
	EN	TION		17:00	21:00		

TRAVEL-ZONE CHARGE:					
ZONE	DESCRIPTION	QTY			
ZONE-1	ZONE 1 TRAVEL CHARGES	1			



MATERIALS LOG:					
PART#	DESCRIPTION	QTY			
EXPENSE LOG:					
EXPENSE TYPE:	DESCRIPTION	QTY			
			GRAND	TOTAL	
ACCEPTED BY			DATE		
SERVICED BY			DATE		
	ave are estimated based on List Pric	-00	<u> </u>		
_	ove are estimates based on List Pric t reflect Warranty, Contract or other a				



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SYSTEM INFORMATION:				
MODEL ONE-VISION-SERIES-V.000		SID#	352582	
ROOM		NICKNAME		

SERVICE CALL INFORMATION:				
SERVICE REQUEST	1775820			
CONTACT	BOB BERGER	TYPE	General Repair	
PHONE	857-307-2054 or	CONTRACT NUMBER	84091-001	
	8573072076			
TIME ZONE	EST	CUSTOMER PO#		
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	10-20-2022	
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1467385	
(HH:MM)				

PROBLEM SUMMARY TITLE:	
PROBLEM SUMMARY TITLE:	
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NOTE LOG	NOTE LOG:				
TASK	CE	NOTE LOG ENTERED			
2721535	DHNGUYEN	10-21-2022 04:23	System Component: SSMD/DAS UNIT Diagnosis: See Customer Notes Resolution: Notes: Artifact found from QA scan. Small light white band found in axial and volume scan about 98 to 103 mm from the center of the image. Can not find artifact using DCA. NRA and AIR calibrate .5x350 and volume .5x320 for MFOV. QA protocol passed. No other problem report for the rest of the day.		

TIME LOG	TIME LOG:						
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2721535	DHNGUY	GR_REPAIR	REGULAR	10-20-2022	10-20-2022	3	
	EN			08:30	11:30		



TRAVEL-ZONE CHARGE:					
ZONE	DESCRIPTION	QTY			
ZONE-1	ZONE 1 TRAVEL CHARGES	1			
MATERIALS LOG:					
PART#	DESCRIPTION	QTY			
EXPENSE LOG:					
EXPENSE TYPE:	DESCRIPTION	QTY			
			GRAND TOTAL		
ACCEPTED BY			DATE		
SERVICED BY			DATE		
_	ove are estimates based on List Price				
	t reflect Warranty, Contract or other ap		nts. Travel Zone cha	rges and/or Tax, if	
applicable, will be added to the invoice. The Invoice may differ.					



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SYSTEM INFORMATION:				
MODEL ONE-VISION-SERIES-V.000		SID#	352582	
ROOM		NICKNAME		

SERVICE CALL INFORMATION:				
SERVICE REQUEST	1780724			
CONTACT	TERRA FOSBERG	TYPE	Preventive Maintenance	
PHONE	1-857-307-2054	CONTRACT NUMBER	84091-001	
TIME ZONE	EST	CUSTOMER PO#		
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	11-01-2022	
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1510772	
(HH:MM)				

1	PROBLEM SUMMARY TITLE:
J	TROBLEM COMMUNICATIONES.
1	11/2022 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
	1 1/2022 I WI ON OID 002002 I LIW ONE VIOLON OLINIEG V.000

NOTE LOG	NOTE LOG:			
TASK	CE	NOTE LOG ENTERED		
2724702	DHNGUYEN	11-25-2022 05:29	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: PM completed per Manufacturer Specifications Notes: PM completed per manufacturer specifications	

TIME LOG:							
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2724702	DHNGUY	PM_PREVEN	OT	11-22-2022	11-22-2022	4	
	EN	TIVE_MAINT		17:00	21:00		

TRAVEL-ZONE CHARGE:						
ZONE	DESCRIPTION	QTY				
ZONE-1	ZONE 1 TRAVEL CHARGES	1				



MATERIALS LOG:
PART# DESCRIPTION QTY

EXPENSE LOG:
EXPENSE TYPE: DESCRIPTION QTY

GRAND TOTAL

ACCEPTED BY DATE

SERVICED BY DATE

Service Request: 1780724

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SYSTEM INFORMATION:						
MODEL	ONE-VISION-SERIES-V.000	SID#	352582			
ROOM		NICKNAME				

SERVICE CALL INFORMATION:						
SERVICE REQUEST	1808458					
CONTACT	TERRA FOSBERG	TYPE	Preventive Maintenance			
PHONE	1-857-307-2054	CONTRACT NUMBER	84091-001			
TIME ZONE	EST	CUSTOMER PO#				
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	01-03-2023			
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1537951			
(HH:MM)						

1	PROBLEM SUMMARY TITLE:
	PROBLEM SOMMART TITLE.
1	01/2023 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
	01/2023 FW FOR 3ID 332302 ITEW ONE-VISION-SERIES-V.000

NOTE LOG	3 :		
TASK	CE	NOTE LOG ENTERED	
2772549	DHNGUYEN	01-19-2023 14:34	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: PM completed per Manufacturer Specifications Preventive Maintenance Notes: PM completed per manufacturer specifications

TIME LOG:							
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2772549	DHNGUY	PM_PREVEN	OT	01-17-2023	01-17-2023	4	
	EN	TIVE_MAINT		17:00	21:00		

TRAVEL-ZONE CHARGE:						
ZONE	DESCRIPTION	QTY				
ZONE-1	ZONE 1 TRAVEL CHARGES	1				



applicable, will be added to the invoice. The Invoice may differ.

MATERIALS LOG:
PART# DESCRIPTION QTY

EXPENSE LOG:
EXPENSE TYPE: DESCRIPTION QTY

GRAND TOTAL

ACCEPTED BY DATE

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	CHARLESTOWN, MA 02129			
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SYSTEM INFORMATION:					
MODEL	ONE-VISION-SERIES-V.000	SID#	352582		
ROOM		NICKNAME			

SERVICE CALL INFORMATION:			
SERVICE REQUEST	1837284		
CONTACT	TERRA FOSBERG	TYPE	Preventive Maintenance
PHONE	1-857-307-2054	CONTRACT NUMBER	84091-001
TIME ZONE	EST	CUSTOMER PO#	
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	03-01-2023
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1570862
(HH:MM)			

PROBLEM SUMMARY TITLE:
FROBELIN SOMMANT TITLE.
03/2023 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
03/2023 FIVE FOR 31D 332302 FEEW ONE-VISION-SERIES-V.000

NOTE LOG	NOTE LOG:						
TASK	CE	NOTE LOG ENTERED					
2791293	DHNGUYEN	03-28-2023 05:59	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: Preventive Maintenance PM completed per Manufacturer Specifications Notes: PM completed per manufacturer specifications				

TIME LOG	TIME LOG:							
TASK:	CE	TIME TYPE		START	END TIME	DUR		
				TIME		(HOURS)		
2791293	DHNGUY	PM_PREVEN	OT	03-20-2023	03-20-2023	4		
	EN	TIVE_MAINT		17:00	21:00			

TRAVEL-ZONE CHARGE:						
ZONE	DESCRIPTION	QTY				
ZONE-1	ZONE 1 TRAVEL CHARGES	1				



Service Request: 1837284 MATERIALS LOG: PART# DESCRIPTION QTY **EXPENSE LOG:** EXPENSE TYPE: DESCRIPTION QTY **GRAND TOTAL** ACCEPTED BY DATE SERVICED BY DATE

Charges indicated above are estimates based on List Prices

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	BOSTON, MA 02115		CHARLESTOWN, MA 02129
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SYSTEM INFORMATION:					
MODEL	ONE-VISION-SERIES-V.000	SID#	352582		
ROOM		NICKNAME			

SERVICE CALL INFORMATION:			
SERVICE REQUEST	1874452		
CONTACT	ABE HABOUB	TYPE	General Repair
PHONE	857-307-2053	CONTRACT NUMBER	84091-001
TIME ZONE	EST	CUSTOMER PO#	
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	05-18-2023
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1570862
(HH:MM)			

PROBLEM SUMMARY TITLE:
FROBELIN SOMMART TITLE.
error in data transfer system
enorm data transfer system

NOTE LOG) :		
TASK	CE	NOTE LOG ENTERED	
2816112	DHNGUYEN	05-28-2023 12:00	System Component: SSMD/DAS UNIT Diagnosis: Power Supply Issues Resolution: Adjusted Power Supply Calibration Replaced Part(s) Notes: Time de?brief in SR 1861194(Hard drive repair). Replacing 5 volts power supplies/ACC board. Replacing display computer image hard drive.
			The system is tested and turned over to the customer for normal use.

TIME LOG:								
TASK:	CE	TIME TYPE		START TIME	END TIME	DUR (HOURS)		
	•		•	•	•			

TRAVEL-ZONE CHARGE:				
ZONE	DESCRIPTION	QTY		
ZONE-1	ZONE 1 TRAVEL CHARGES	1		



MATERIALS LOG:				
PART#	DESCRIPTION	QTY		
EXPENSE LOG:				
EXPENSE TYPE:	DESCRIPTION	QTY		
			GRAND TOTAL	
			ORAND TOTAL	
ACCEPTED BY			DATE	
SERVICED BY			DATE	
Charges indicated above are estimates based on List Prices				
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SYSTEM INFORMATION:				
MODEL	ONE-VISION-SERIES-V.000	SID#	352582	
ROOM		NICKNAME		

SERVICE CALL INFORMATION:					
SERVICE REQUEST	1866258				
CONTACT	TERRA FOSBERG	TYPE	Preventive Maintenance		
PHONE	1-857-307-2054	CONTRACT NUMBER	84091-001		
TIME ZONE	EST	CUSTOMER PO#			
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	05-01-2023		
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1610369		
(HH:MM)					

PROBLEM SUMMARY TITLE:
FROBELIN SOMINARY TITLE.
05/2023 PM FOR SID 352582 ITEM ONE-VISION-SERIES-V.000
03/2023 F W F OK 31D 332302 H LW ONL-VISION-3LIKLS-V.000

NOTE LO	3 :		
TASK	CE	NOTE LOG ENTERED	
2809727	DHNGUYEN	06-09-2023 03:32	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: Preventive Maintenance Resolution: PM completed per Manufacturer Specifications Preventive Maintenance Notes: PM completed per manufacturer specifications

TIME LOG:							
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2809727	DHNGUY	PM_PREVEN	OT	06-08-2023	06-08-2023	4	
	EN	TIVE_MAINT		17:00	21:00		

TRAVEL-ZONE CHARGE:				
ZONE	DESCRIPTION	QTY		
ZONE-1	ZONE 1 TRAVEL CHARGES	1		



MATERIALS LOG:
PART# DESCRIPTION QTY

EXPENSE LOG:
EXPENSE TYPE: DESCRIPTION QTY

GRAND TOTAL

ACCEPTED BY DATE

SERVICED BY DATE

Service Request: 1866258

Charges indicated above are estimates based on List Prices

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SYSTEM INFORMATION:						
MODEL	ONE-VISION-SERIES-V.000	SID#	352582			
ROOM		NICKNAME				

SERVICE CALL INFORMATION:						
SERVICE REQUEST	1894664					
CONTACT	TERRA FOSBERG	TYPE	Preventive Maintenance			
PHONE	1-857-307-2054	CONTRACT NUMBER	84091-001			
TIME ZONE	EST	CUSTOMER PO#				
COVERED DOWNTIME(HH:MM)	0:00:00	OPEN DATE	07-03-2023			
CONTIGUOUS DOWN TIME	0:00:00	ROTATION	1633782			
(HH:MM)						

PROBLEM SUMMA	RY TITLE:
1 TOBLEM COMMIT	
07/2023 PM FOR SI	D 352582 ITEM ONE-VISION-SERIES-V.000

NOTE LOG:					
TASK	CE	NOTE LOG ENTERED			
2828552	DHNGUYEN	07-21-2023 11:02	System Component: AQUILION ONE VISION EDITION 640 SERIES DYNAMIC VOLUME CT SCANNER WITH AIDR 3D Diagnosis: See Customer Notes Resolution: Notes: PM completed per manufacturer specifications		

TIME LOG:							
TASK:	CE	TIME TYPE		START	END TIME	DUR	
				TIME		(HOURS)	
2828552	DHNGUY	PM_PREVEN	OT	07-20-2023	07-20-2023	4	
	EN	TIVE_MAINT		17:00	21:00		

TRAVEL-ZONE CHARGE:						
ZONE	DESCRIPTION	QTY				
ZONE-1	ZONE 1 TRAVEL CHARGES	1				



MATERIALS LOG:
PART# DESCRIPTION QTY

EXPENSE LOG:
EXPENSE TYPE: DESCRIPTION QTY

GRAND TOTAL

ACCEPTED BY DATE

SERVICED BY DATE

Service Request: 1894664

Charges indicated above are estimates based on List Prices

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